

MANUFACTURER WARRANTY CERTIFICATE FOR TURBO ENERGY BRAND LITHIUM BATTERIES.

Turbo Energy guarantees the quality and performance of its LITHIUM SERIES 2.4 KWh Solar Battery in the following terms and conditions:

General conditions

10 Year Material Defect or Manufacturing Warranty

Turbo Energy guarantees, for a period of 10 years from the date of delivery to the first buyer, that its Batteries are free from any defect in its materials or manufacture that prevent its normal operation under correct conditions of use, installation and maintenance.

Turbo Energy guarantees that, at the time of purchase, the equipment complies with the technical conditions included in its technical and commercial catalogues.

If at any time, during the validity period of this warranty, the battery does not work properly as a result of defects in its materials or in its manufacture, Turbo Energy promise, depending on the defect it presents, to replace or repair the defective equipment

Operational warranty

For the use of batteries in solar energy applications, either in photovoltaic self-consumption mode or in isolated photovoltaic grid installations, a capacity guarantee of 70% is given on the capacity collected in the battery's data sheet for 10 years from the day on which the battery is installed or 3 months from the date of sale of the product; whichever happens before. For other applications, the warranty may expire earlier if a total power of 7 MWh has been delivered.

The warranties contained in this Certificate will be provided by Turbo Energy subject to the general terms and conditions expressed below:

Warranty Exclusions and Limitations

1. The warranty rights may be claimed during the period established in each case and immediately upon detection, unless they are visible defects, in which case the claim must be made within a limit of 1 month from the date of receipt of the defective batteries.
2. The damage and malfunctions or service failures of the Batteries originating in:
 - a. Accidents, use in mobile units, or negligent use or improper use.
 - b. Do not comply with the installation, use and maintenance instructions set out in the corresponding Manual.
 - c. Inverter/Charger Failures.
 - d. Storage or operation of batteries outside the temperature ranges set out in the manual.
 - e. Damage during the transport of batteries.
 - f. Connected in series or in parallel with batteries of different models.
3. Modifications, installations or uses that are wrong, or not performed by authorized personnel.
4. Damage caused by voltage or current values outside the ranges specified in the equipment manual.
5. Damage caused by force majeure, such as lightning strikes, extreme weather... or other unpredictable causes for Turbo Energy.
6. Damage caused by water, or from being the battery in an atmosphere where there is high conductivity dust or corrosive gases.
7. Damage caused by acts of vandalism.
8. For the warranty to apply, the battery must have been used in solar energy applications, or in general applications that at most perform a daily cycle in energy storage.
9. They will not be considered as defects with the right to warranty claim, aspects related to esthetics, unless they represent a decrease in their operation or in the performance specified in turbo Energy's technical or commercial brochures.
10. Turbo Energy reserves the right to supply a different battery model to meet accepted warranty claims, as a replacement, in case the original model had ceased to be manufactured.

Claim procedure

Claims can be made both to the d authorized system where the product was purchased and from Turbo Energy.

To claim under this Warranty, you must:

1. Present the Warranty Declaration Certificate.
2. Present the invoice for the purchase of the Product by indicating the delivery date.

If the claim is made directly to Turbo Energy, please contact us via email:

info@turbo-e.com.

For mail communication, go to:

C/ Xtiva, 14, 1oC – 46002 Valencia Spain

Turbo Energy or the dealer will contact you for more information on the warranty claim. Final verification of the claim will be carried out by Turbo Energy.

If you challenge Turbo Energy verification, the Product must be evaluated by a certified testing lab. The cost of the validation test of the claim shall be borne by the party on which the reason is not at issue.

If any proof of the product's capacity is required, the test must be performed under the following conditions

- a) The ambient temperature of the Product must be 25°C to 2°C
- b) The initial temperature of the batteries should be 25°C to 1°C
- c) The product must discharge the energy at 10 A from an initial voltage of at least 54V with an initial load capacity of 100%.

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